



**THE CURVE MEAL PACKAGES SCHEME
2024 -2025
Terms and Conditions**

1. Bookings will be taken on a first come first served basis, maximum availability is 300 packages
2. The package bought will be loaded into a digital wallet, unique to that student. The individual is identified by a QMFood card, which must be 'scanned' at the till. The amount held in the digital wallet, dependent on which package has been bought, will entitle the student to either:

Package One BROMLEY-BY-BOW – three meals per day,
Package Two BOW ROAD – two meals per day,
Package Three BOW CHURCH – one meal per day,

If the package includes BREAKFAST, this is a full English breakfast (five items) served Monday through Friday between 8:00 a.m. and 10:30 a.m. Additional items outside of the offer will be chargeable.

If the package includes LUNCH or SUPPER - this, depending on the menu for the day, will vary between a meat or fish dish and always available a vegetarian/vegan dish) served Monday to Friday between 11:30 am-3:00 pm (Lunch Service) and 4:00 pm - 7:00 pm (Supper service). Additional items outside of the offer will be chargeable.

3. The package bought will be available for the week every Monday morning and must be used up by the end of dinner service on the Friday of the same week. There is no weekend meal package service. The weekly package value has a one-week lifespan, and no unspent money will be transferred over to the following week.
4. Individual meals can be missed in the same week without losing that meal, but a 'catch-up' meal must occur in the same week to prevent the loss of that meal. Only nominated food items, breakfast, main meals, and some packaged meals/salads/sandwiches, hot and cold beverages, and soft drinks are eligible within the package; confectionery items are NOT eligible to be bought with the meal package.
5. Purchases can be made online in the Queen Mary e-shop via www.curve.qmul.ac.uk (all enquiries relating to this specific promotion should be emailed to qmfood@qmul.ac.uk).
6. The cost for packages is as follows:

Package type	One Semester
1. BROMLEY-BY-BOW	£951.60
2. BOW ROAD	£668.53
3. BOW CHURCH	£362.70

7. A cooling off period of **14 days** after the date of purchase will apply, where a refund can be requested and made (less a deduction of any eligible food items consumed)



8. Food may be eaten in The Curve or taken away - no delivery service is available. Food taken off the premises for consumption is done so at your own risk.
9. Your unique QMFood swipe card will be available for collection, with proof of purchase (e.g., confirmation of payment e-mail) and photo ID (passport, driving licence or similar photo ID), from the Curve Restaurant between 8:30 a.m. and 4:00 p.m. on Monday, January 13th, 2025.
10. Please note that meal packages commence on the official first day of the winter semester, Monday, January 13th, 2025, and are valid until 11th April 2025.
11. Please note: If your Meal Card is lost, you need to contact QMFood@qmul.ac.uk. A replacement card will be issued after you complete a payment of £5.
12. QMFood Yellow Meal cards remain the property of Queen Mary. Therefore, they must be returned on or before 11th April 2025.
13. We reserve the right to amend or withdraw this offer at any time without prior notification. This offer cannot be used in conjunction with any other promotion in operation.